

FEATURE FOCUS

ISSUE 007



IPECS FAMILY OF PRODUCTS

Introduced in Unified Software R2.0, the multiple mailbox greeting was one of the most hotly anticipated, and frequently requested features in many years.

The iP-LDK60 had a similar feature where you could set a "temporary greeting" on your voicemail box, so when you go on vacation, you didn't have to re-record your standard message. Well this time around, the engineers at Ericsson-LG went even further, and delivered an even more powerful feature set that's available to all iPECS users.

WHAT'S CHANGED

Your calls that are routed to voicemail are now (or can be) governed by the following conditions:

Phone Forward Status: Unconditional / Busy / DND / No Answer

Call Type: Internal or External

System Mode: Day / Night / Timed

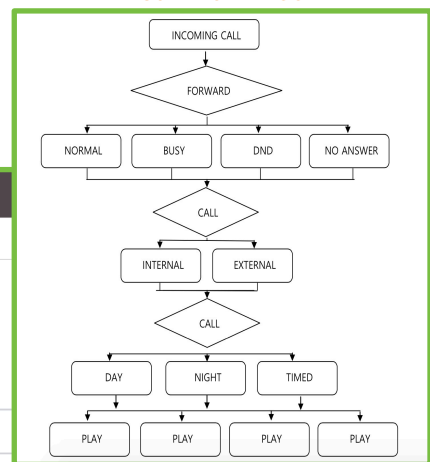
SOME SETUP EXAMPLES

1. You could setup your voicemail to play **Greeting 1** to all your internal callers, and **Greeting 2** to all your outside callers.
2. You could have a different greeting play depending if you are **on the phone** (Busy), **have walked away temporarily** (No Answer), **in a meeting** (DND) or **simply on vacation** (Unconditional).

VOICEMAIL GREETING SETUP

From any iPECS IP or Digital set, simply enter the following code: **TRANS/PGM 56** or open a browser, and jump to the phone systems web interface.

Call Flow Tree



Quickly change greetings played to callers, by logging into the system web portal.

Each condition can play a different greeting, if you choose.

**Contact us today for more information on
how we can help your business.**

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