

FEATURE FOCUS

ISSUE 005



IPECS FAMILY OF PRODUCTS

Remote Call Control Client (RCC) Skype for Business (Office365)/ Lync

If you've made the investment in your Microsoft Office 365 / Lync and iPECS platforms, why not link the two together and have the best of both worlds?

There are two components that need to be installed in order to make the magic happen:

- 1. RCC Gateway** - This software acts as the bridge between SfB / Lync and the PABX.
- 2. RCC Client** - This software is installed on each PC that is using SfB and integrates seamlessly.

Call Control Mode (CC)

'CC Mode' is designed for maximum flexibility and to enhance existing business communications. Users can easily control incoming and outgoing calls with a simple click of the mouse.

As all calls are controlled in RCCV client, users can experience much faster communication.

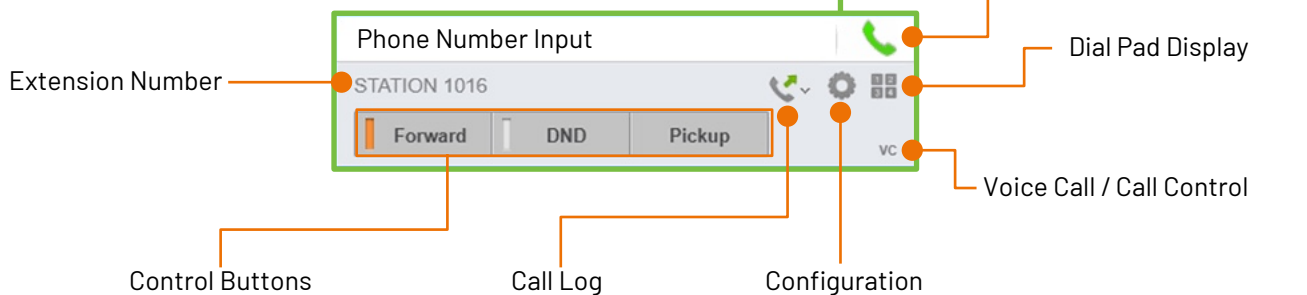
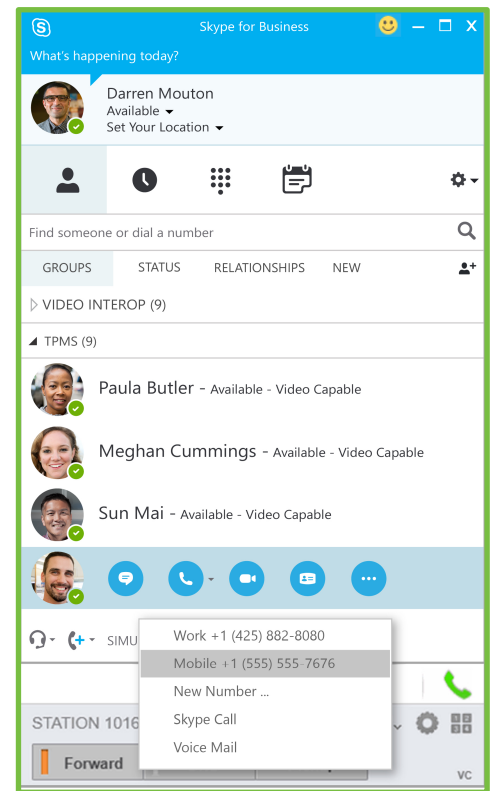
Deskphone status is also shared simultaneously across Lync/SfB presence to all users.

Voice Control Mode (VC)

'VC Mode' is designed for non-desk phone users, IT managers can simplify the office environment without desk phones.

As a (VC) voice communication solution, MS Lync/SfB will use an iPECS SIP Extension to provide PSTN calling capability, without the need for EV integration.

As the iPECS RCC Gateway is not necessary, customers can deploy a simple call control solution in a cost effective manner.



**Contact us today for more information on
how we can help your business.**

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